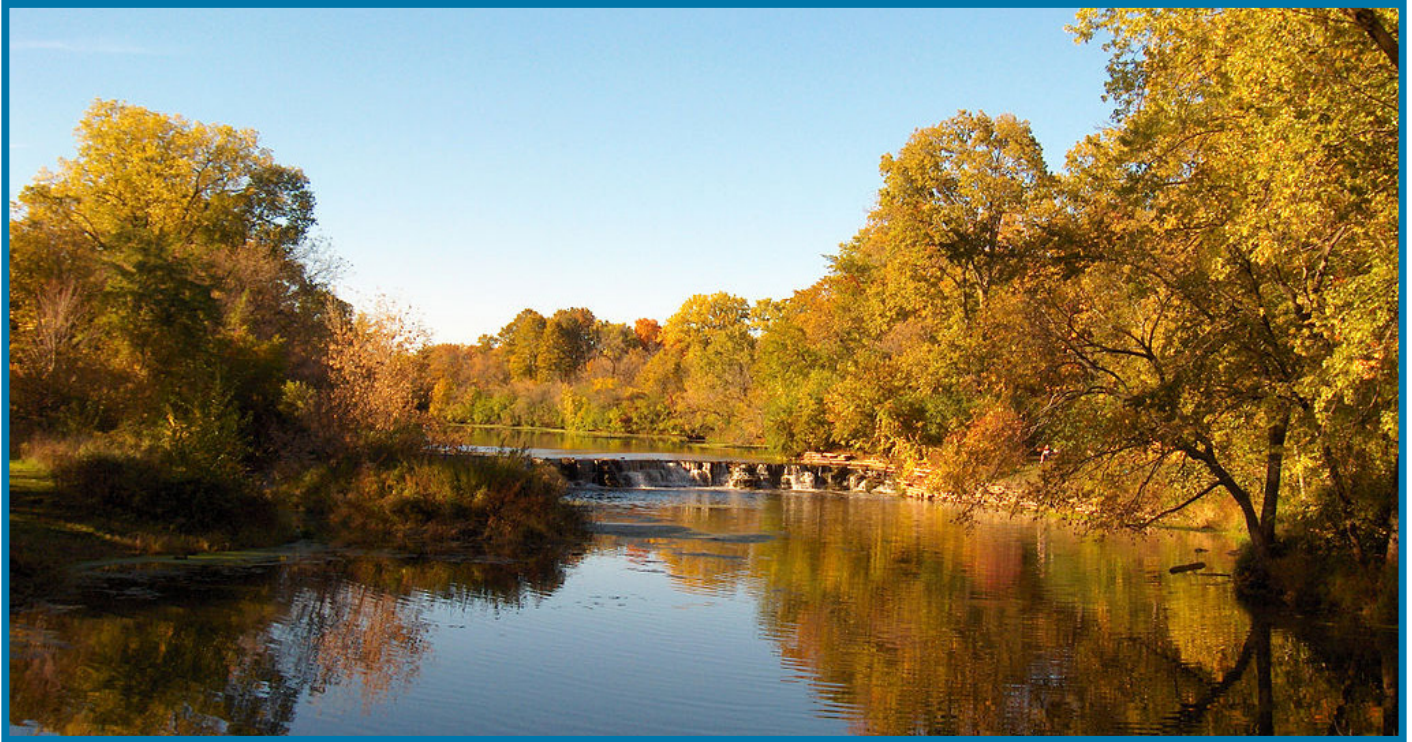


# DuPage County Stormwater Management

Project Profile State: Illinois



**DuPage County Stormwater Management** purchased Accela's permitting and property tracking software to streamline and track activities in stormwater related permits. Sidwell's Implementation team configured Accela to support the County's needs and provided training and support during the automation transition.

Prior to the Accela implementation, Stormwater Management used a combination of various spreadsheets to track stormwater related activities. Paper files were maintained and stored in a variety of county locations. Status updates were communicated manually by phone, email, mail, or in-person.

With Accela's Citizen Access Portal, stormwater applications can be submitted online, applicants can access their application status, and also submit online payments. Additionally, the electronic record keeping allows for public searches of FOIA requests.



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# DuPage County Stormwater Management

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## Assessment

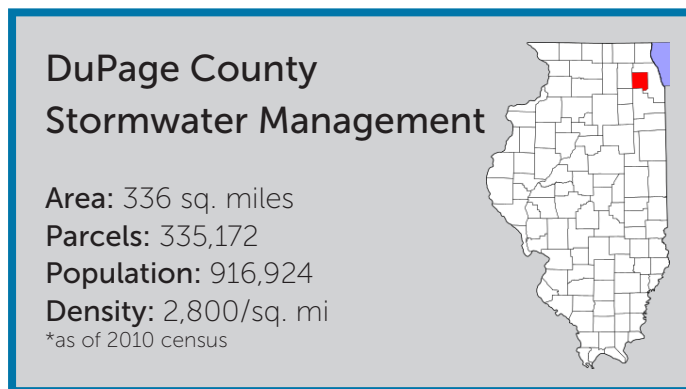
- Stormwater Management used a combination of various spreadsheets to track stormwater related activities.
- Paper files were maintained and stored in a variety of county locations.
- Status updates were communicated manually by phone, email, mail, or in-person.

## Solution

- DuPage County Stormwater Management purchased Accela's permitting and property tracking software to streamline and track activities in stormwater related permits.
- Sidwell's Implementation team configured Accela to support the County's needs and provided training and support during the automation transition.

## Impact

- Stormwater applications can now be submitted online, applicants can access their application status, and also submit online payments.
- Additionally, the electronic record keeping allows for public searches of FOIA requests.



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