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How Sidwell Helped Logan County Increase Transparency Portico



Logan County, Colorado

The Logan County Assessor's Office in Colorado manages over **12,000 parcels** for approximately **22,000 people** and provides essential land record information to the public using GIS technology.

Challenge

In 2020, the Logan County Assessor's Office identified a need for a modern GIS solution that made land records and parcel data accessible and enhanced the user experience with a user-friendly platform. The county also sought to reduce in-person inquiries and associated costs while quickly providing accurate, up-to-date information.



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Solution : Portico

Logan County worked with Esri partner Sidwell to implement Portico, a search-centric platform that serves as a one-stop shop for parcel management. As part of the county's existing ArcGIS subscription, Portico was included at no extra cost and did not require any customization.

The Portico solution provides a dashboard that showcases parcel data, including valuation trends, flood zone classifications, and a property tax calculator. The easy access to property specifics ensures the public can find the information they need quickly.

Results

Implementing Portico has increased transparency and efficiency between the assessor's office and the public, including:

- **Increased self-service:** Users can access property information from any device without staff assistance.
- **Cost savings:** Fewer phone calls and in-person inquiries have reduced overhead and staff workload.
- **Improved customer experience:** Portico provides an easy-to-use interface with the most timely data.

"We envision that this solution will minimize our staff's time spent fielding questions from the public as [residents] are now able to easily find this information on their own," said Michaels, a representative of the Logan County Assessor's Office.

Find Out More

For more information on how Sidwell's Portico solution can take your GIS operations to the next level, contact us at info@sidwellco.com or visit <https://www.sidwellco.com/solutions/web-solutions/portico/>